

F.No.01/ 89/180/02/AM-24/PC-9/E-40305

Government of India
Ministry of Commerce & Industry
Department of Commerce
Directorate General of Foreign Trade

Vanijya Bhawan, New Delhi
Dated: 23rd December, 2024

To,
Shri Virpal Singh.
[virpal.puri@gmail.com]

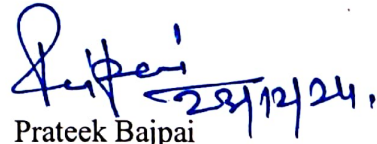
Subject: - Public Grievance No.PMOPG/E/2024/0152852 dated 12/10/2024 on relaxation of EDPMS charges on Courier shipping bills pertaining to e-commerce exports-reg

Sir,

I am directed to refer to your Public Grievance No. DOCOM/E/2024/0001764 dated 13/09/2024 on the above-cited subject, it is submitted that the issues raised are under the domain of RBI, and the same has been transferred to RBI for taking necessary action in the matter (**copy enclosed**).

2. Further, you are also informed that DGFT has flagged the issue of high bank charges and write-off provisions for E-Commerce Exports with RBI, where it is understood that the said regulations and the write-off provisions are under review.

3. Further, in the context of bank processing charges, RBI has issued a circular No. FE.CO.TRADE S2229/05.31.042/2024-2025 Dated 28.11.2024 (**copy enclosed**) to all the MD & CEO of Authorized Dealer Category-I banks for the closure of small value shipping bills up to USD 1,000. This dispensation is available only till March 31, 2025.



Prateek Bajpai
Deputy DGFT

E-mail: prateekbajpai.moca@nic.in

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Vanijya Bhawan, New Delhi
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OFFICE MEMORANDUM

Subject: - Four (4) Public Grievances received in DGFT on relaxation of EDPMS charges on Courier shipping bills pertaining to e-commerce exports -reg

The undersigned is directed to say that DGFT has received ~~one~~ Public Grievances on issues faced by E-Commerce Exporters in knocking off of the Courier Shipping bills in EDPMS. The list of grievances is given below:-

S.No	Name	Public Grievance No	Date
1	Shri Naveen Kumar Sharma	DOCOM/E/2024/0001764 PMOPG/E/2024/0152723	13.09.2024 11.10.2024
2	Shri Bhavesh Chauhan	PMOPG/E/2024/0152933	12.10.2024
3	Shri Virpal Singh	PMOPG/E/2024/0152852	12.10.2024

2. Since, the issue raised in the grievance comes under the domain of RBI, therefore the said grievances are hereby transferred to RBI with a request to take appropriate action in the matter.


(Prateek Bajpai)
Deputy DGFT

E-mail: prateekbajpai.moca@nic.in

To,
Foreign Exchange Department, Trade Division, RBI
(Kind Attn: Shri N Senthil Kumar, General Manager]
Central Office Building, Shahid Bhagat Singh Road
Mumbai-400 001.
email: fedcotrade@rbi.org.in



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

FE.CO.Trade.S2229 /05.31.042/2024-25

November 28, 2024

To,

श्रेणी-I प्राधिकृत व्यापारी बैंकों के प्रबंध निदेशक और मुख्य कार्यकारी अधिकारी
MD & CEO of Authorised Dealer Category-I banks

Sir,

**Export Data Processing and Monitoring System (EDPMS) –
Closure of Small Value Shipping Bills**

As you are aware, ensuring the realisation and repatriation of due foreign exchange is a statutory mandate under the FEMA, 1999 and in the case of exports this is operationalised through the EDPMS where inward remittances are matched against shipping bills of the exporters. Given the criticality as well as sensitivity involved, closure of the outstanding shipping bills against receipt of foreign exchange (inward remittance) in the EDPMS in a timely manner needs to be ensured.

2. With the routing of courier shipping bills through the EDPMS, the outstanding entries for small-value shipping bills has increased considerably and is now the major component of the outstanding shipping bills in the EDPMS.

3. In this regard, to address the large number of outstanding small value bills, it is advised that your bank may close shipping bills up to USD 1,000 (INR equivalent) subject to following conditions:

- a) AD bank is satisfied with the bona fide of the transactions.
- b) Funds have been received against the export.

विदेशी मुद्रा विभाग, केंद्रीय कार्यालय, 11वीं मंजिल, केंद्रीय कार्यालय भवन, शहीद भगत सिंह मार्ग, फोर्ट मुंबई - 400 001

Telephone: (91-22) 22601000; Fax: (91-22) 22610623

Foreign Exchange Department, Central Office, 11th Floor, Central Office Building, Shahid Bhagat Singh Road, Fort, Mumbai - 400 001



- c) Evidence of realisation is to the satisfaction of AD banks.
- d) No KYC/AML/CFT concerns.
- e) Exporter is not under investigation/court cases etc. for these transactions.

5. This dispensation will be available only till March 31, 2025.

Yours sincerely,

N. Senthil Kumar

(N Senthil Kumar)
General Manager